

Welcome to Your New U.S. Bank ReliaCard

As soon as funds are received, you can use your card to:



Make Purchases

Anywhere
Visa® debit cards
are accepted



Pay Bills

Through the
merchant's website or
with our online
Bill Pay tool



Get Cash

- Cash Back at Merchant
- ATM
- Teller Withdrawal

Keep Track of Your Balance



Online

Log in online at www.usbankreliacard.com



Phone

Call Cardholder Services at **855-254-0109**



Text/Email

Sign up to receive email or text alerts when funds
have been deposited or when your balance gets
low. (Standard text messaging rates apply)



Mobile App

Download the mobile app on your iPhone or
Android phone. Search "U.S. Bank ReliaCard".

Activate Your Card Before Use

Go to www.usbankreliacard.com

or

Call **855-254-0109**

- Memorize the Personal Identification Number (PIN) that you will establish.
- Sign your name in ink on the back of the card.

Cardholder Services
P.O. Box 421607
Indianapolis, IN 46242

John Sample
123 Main Street
Somewhere, ST 55555

Welcome to your new U.S. Bank ReliaCard®

See the enclosed usage guide
for more details.



usbank

ReliaCard Fee Schedule

Activity	Cost	
Monthly Account Maintenance	Free	
Purchases at Point-of-Sale (Domestic)	Free	
Cash Back with Purchases (Domestic)	Free	
ATM Transactions <div style="text-align: right; margin-right: 20px;"> U.S. Bank ATM MoneyPass® ATM Other ATM </div> The owner of any Non-U.S. Bank or Non-MoneyPass ATM may assess an additional surcharge fee for any ATM transaction that you complete.	<u>Cash Withdrawal</u>	<u>Balance Inquiry</u>
	Free	Free
	Free	Free
	\$1.50	Free
Teller Cash Withdrawal	Free	
Customer Service <div style="text-align: right; margin-right: 20px;"> Automated Phone Service Online Live Phone Representative </div>	Free	
	Free	
	Free	
Alert Message* – Email or Text	Free	
Inactivity After 270 consecutive days. Not assessed if balance is \$0.00.	\$2.00 Per Month	
Monthly Paper Statement	\$2.00	
Card to Account Transfer	\$2.00	
Bill Pay Transactions	Free	
Card Replacement <div style="text-align: right; margin-right: 20px;"> Standard Expedited </div>	Free	
	\$15.00	
Foreign Transaction	Up to 3% of transaction amount	
*Standard messaging charges apply through your mobile carrier and message frequency depends on account settings.		
Transaction Limits	Total Count	Total Amount
Purchases (includes cash back)	20 per day	\$4,000 per day
Teller Cash Withdrawal	2 per day	\$1,025 per day
ATM Withdrawal	10 per day	\$1,025 per day
Signature-based POS returns	4 per day	N/A
Bill Pay Transactions	10 per day	\$2,000 per day
	10 per week	\$3,000 per week
	20 per month	\$5,000 per month
We reserve the right to change the above fee schedule upon written notification to you as required by applicable law.		

Card Usage Tips:

Gas Stations: When purchasing gasoline at a gas station, you will not be able to pay with your card using the pay-at-the-pump option. You can still purchase gas at stations that allow you to pay inside with a cashier. Payments made this way will post to your card account automatically.

Restaurants, Salons and Other Services: Prepaid Card transaction posting amounts may vary. Most restaurants, salons and other services where you typically tip may temporarily add approximately 20% to your bill to cover the tip. Make sure your balance can cover the 20% or your transaction will be declined.

Hotels: When making travel reservations with a hotel or similar merchant, ask for the amount of the authorization they will send to your account. These merchants may send an initial authorization amount equal to your entire stay or rental period, plus taxes and incidentals, even though your actual purchase will be weeks or months away.

Track your Balance: It is always important to know your balance before you make a purchase or cash withdrawal and to keep track of your remaining balance after these transactions.

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